



Case 1

This is the service utilization map for a 6 year old boy with Attention Deficit Hyperactivity Disorder and developmental delay. Starting at the top of the page follow the arrows to the various services for the child and his mother. Note the ages at which these services were accessed. Features to note on this map include:

- The family doctor appears to be out of the service loop, i.e., the family doctor does not appear to be in the pathway to specialty care
- There is a significant delay in the referral made to the Children’s Specialty Services Centre considering the child appears to have serious difficulties at an early age
- Services received through different agencies do not appear to be connected
- Access to the Children’s Specialty Services Centre was through Child Protection Services
- Mother made self-referral to Child Protection Services.