



Case 3

This is the service utilization map for a 6 year old boy with autism. Starting at the top of the page follow the arrows to the various services for the child and parents. Note the ages at which these services were accessed. Features to note on this map include:

- The “precarious” route into services (the parent goes to a community information session which prompts her to go to the Public Health Clinic)
- The family doctor does not appear to be in the pathway into specialty services
- The involvement of more than one service provider from the same profession, e.g., 3 occupational therapists, 3 psychologists, 2 speech and language pathologists
- The Clinic Nurse coordinates referrals at the Public Health Clinic
- Community Agency 1 administers special education funding provided by the government’s education department and hires the teacher’s aid who works within the school.