



### Case 7

This is a service utilization map for a 4 1/2 year old girl with emotional/behavioural problems. Starting at the top of the page follow the arrows to the various services that were accessed by the parent for the parent and child. Features to note include:

- Multiple tracks initiated by the mother
- The family doctor is not on the pathway to specialty services
- The mother made a self-referral to the Children's Specialty Services Centre
- There is an apparent lack of connection between the clusters of services
- Mother made self-referral to Child Protection Services.