

6. Did he/she have difficulty following instructions as given?

- 1 = never
- 2 = sometimes
- 3 = frequently
- 4 = almost always
- 5 = always

7. Did the volunteer ask any questions that were needed in learning to perform the duties correctly?

- 1 = never
- 2 = sometimes
- 3 = frequently
- 4 = almost always
- 5 = always

8. Was the volunteer able to work cooperatively with staff and other volunteers in the program?

- 1 = never
- 2 = sometimes
- 3 = frequently
- 4 = almost always
- 5 = always
- 6 = not applicable

9. If the volunteer had contact with people other than staff, was he/she able to interact with them in a satisfactory manner?

- 1 = never
- 2 = sometimes
- 3 = frequently
- 4 = almost always
- 5 = always
- 6 = no contact

10. If the volunteer had some problem interacting with other people, please explain, (e.g., language skills, attitude)

11. Have you made arrangements with the volunteer to return for additional work? yes []
no []

12. Were you satisfied with this volunteer? yes []
no []

